

## Sentinel Guard Privacy Policy

**Effective Date:** February 19, 2026

Sentinel Guard (“Sentinel Guard,” “we,” “our,” or “us”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information across all Sentinel Guard services and platforms.

By using our services, you agree to this Privacy Policy.

### 1. Information We Collect

#### 1.1 Information You Provide

We may collect:

- Name
- Email address
- Billing information
- Account credentials
- Customer support communications

#### 1.2 Automatically Collected Information

We may collect:

- Device type
- Operating system
- App version
- Limited diagnostic logs
- Aggregated usage statistics

#### 1.3 VPN Data Policy

Sentinel Guard does **not log**:

- Browsing activity
- Traffic destinations
- DNS queries
- IP addresses associated with user sessions

### 2. How We Use Information

We use collected information to:

- Provide and maintain services
- Process payments
- Improve performance and security
- Respond to support requests
- Prevent fraud and abuse

### 3. Data Retention

We retain personal data only as long as necessary to:

- Maintain your account
- Meet legal obligations
- Resolve disputes

Users may request account deletion at any time.

#### **4. Data Sharing**

We do not sell personal information.

We may share data with:

- Payment processors
- Infrastructure providers
- Legal authorities when required by law

All third parties are bound by confidentiality and data protection agreements.

#### **5. Security Measures**

We implement:

- 256-bit AES encryption
- Secure TLS connections
- Role-based access controls
- Encrypted backups
- Zero-trust architecture principles

No system is completely risk-free.

#### **6. Children's Privacy**

Sentinel Guard does not knowingly collect personal information from children under 13 without parental consent. Sentinel Family tools are controlled by a verified adult account holder.

#### **7. International Data Transfers**

Data may be processed in jurisdictions where Sentinel Guard or its providers operate. We apply appropriate safeguards for cross-border transfers.

#### **8. Your Rights**

Depending on your jurisdiction, you may have rights to:

- Access your data
- Correct inaccuracies
- Request deletion
- Object to processing

- Request data portability

Requests may be submitted via [support@sentinelguard.net].

## **9. Cookies and Tracking**

We may use cookies and similar technologies to:

- Improve website performance
- Analyze usage
- Maintain session security

Users may control cookies via browser settings.

## **10. Changes to This Policy**

We may update this Privacy Policy periodically. Continued use of services after updates constitutes acceptance.

## **11. Contact Information**

For privacy-related inquiries:

Sentinel Guard

Email: support@sentinelguard.net

Website: www.sentinelguard.net